

## VOLVO PARTS

Logistics for Automotive

### Industry

Automotive

### Customer Location

Ghent, Belgium

### Challenges

- Electronic compliance solution that meets EU requirements
- Integration with the Volvo ERP environment

### Keys to Success

- Long term vision
- Efficient compliance management
- User friendly application
- Monitoring of the entire declaration process

### Benefits

- Immediate and permanent compliance
- Scalable solution (volumes and possible geographical expansion)
- Electronic archive of all declarations
- Increased business continuity

## Customer Case Study

### Porthus.net Customs

#### Profile Volvo Parts Ghent

Volvo Parts Ghent offers worldwide distribution services for truck and bus parts, and supply of Volvo Penta and Volvo Construction Equipment heavy range excavator spares.

In addition Volvo Parts also takes care of urgent spare parts delivery for the French automotive company Renault, who joined the Volvo Group in 2001. In order to ensure quick and efficient parts availability at the customer's, the organisation can rely on an extensive network of both regional and support warehouses.

#### Business Need

Volvo Parts' decision to implement an electronic customs clearance solution was mainly driven by the need to:

- Gain compliance with respect to EU requirements for electronic customs document processing
- Obtain greater efficiency and increase speed of all customs declaration and clearance processes
- Improve performance by reducing manual input
- Clear overview of costs through OnDemand business model (predictable cost based on usage)
- On a long term, Volvo Parts aims to use only one single application for multiple EU countries.

#### Integrated Solution for Electronic Customs

Volvo Parts selected Porthus.net Customs to manage their export declarations on a European scale. Porthus.net Customs is a complete and integrated solution, which enables them to manage their customs declaration and clearance processes in an efficient, electronic way. On top of that, every declaration is securely stored and made accessible for Volvo from anywhere in the world, through to the Porthus Electronic Archiving Module.

Porthus.net Customs integrates Volvo's back-end system with the required software to manage electronic customs declarations. All transactions and communication will pass the Porthus.net central platform before reaching the relevant customs authorities. Once customs-cleared, the approval message is sent back to the company via the Porthus.net central platform.

Volvo Parts is now able to manage compliance in a multi-country environment with one single solution.

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For more information about the solution used by Volvo check

[WWW.PORTHUS.COM](http://WWW.PORTHUS.COM)

or send us a message on

[marketing@porthus.com](mailto:marketing@porthus.com)

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## Volvo

### Why Porthus.net Customs?

Porthus.net Customs clearly distinguished itself from competitive solutions.

Key criteria why Volvo chose Porthus.net Customs:

- A Customs solution offering permanent compliance
- Seamless integration with Volvo's ERP system
- End-to-end monitoring of the full declaration process
- Electronic Archive of all declarations
- Reduction of operational costs

### Porthus Services

Apart from the software application Porthus.net Customs, Porthus provides excellent services. The solution chosen by Volvo Parts is hosted and kept up-to-date at Porthus's data center.

### Products & Services Used

Porthus products and services that were used in this case study:

Porthus Global Trade Management Suite

#### Professional Services

The solution was implemented by Porthus's Professional Services team and project implementation was coordinated by a designated Project Manager. All Porthus experts use a proven methodology to ensure complete satisfaction with service contracts.

#### Application

Porthus.net Customs - Enterprise Framework - Export Module  
Porthus OnDemand Platform - Electronic Archiving

#### Managed Services

The solution for Volvo Parts is hosted and managed at the Porthus data center. With this value-added managed service Porthus monitors, maintains and manages sophisticated and fast-evolving software applications for Volvo Parts. Volvo also calls on Porthus' Helpdesk services in case of support issues.